

CUSTOMER PROFILE

Essen cooks up recipe for high productivity with Infor VISUAL.

"We needed to automate our processes and centralize data being managed by separate software packages. With VISUAL ERP, we can be more competitive as we evolve and grow."

CARLOS CHIMENO, IT MANAGER, ESSEN

Facts at a glance

Solution: ERP Products: VISUAL ERP Industry: Industrial Manufacturing Country: Argentina

About the company

Founded in 1980 in Argentina, Essen is a leading manufacturer of cast aluminum kitchen cookware, sold through direct sales operations. The company has shown continuous growth and now has operations in Paraguay, Uruguay, and Chile.

To learn more, visit www.essen.com.ar

"Our two main challenges were to have the system reflect our complex production cycle and integrate with other applications. VISUAL ERP met those challenges well."

Carlos Chimeno, IT Manager, ESSSEN

Challenges

- Integrate several different applications in various areas.
- Manage more than 50 application interfaces.
- Automate many inefficient manual processes.

Benefits

- Successfully integrated all production operations areas.
- Reduced lead times and inventory.
- Streamlined and automated processes that improved productivity in planning and scheduling, inventory, supply and distribution, and administration.
- Gained insight into production levels and requirements in order to meet delivery schedules.
- Increased customer satisfaction.



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