

# Measure Progress

## Quality Management System (QMS) Review

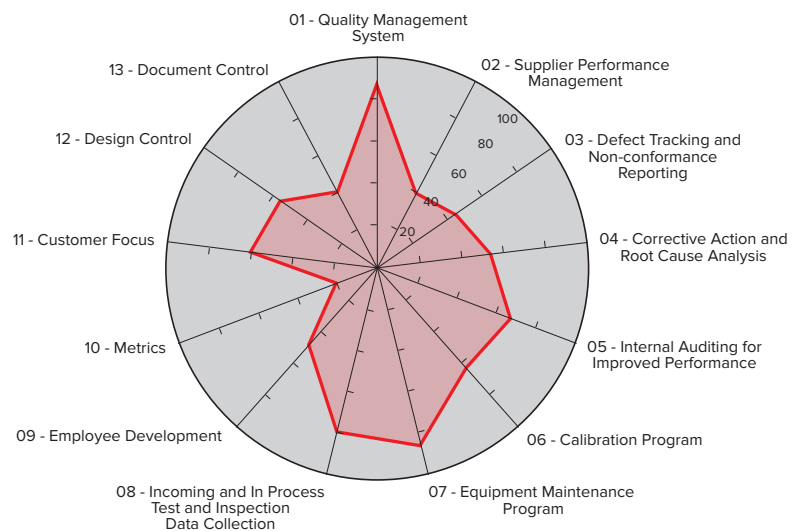
- Do you monitor and improve your company's performance?
- Is the entire company engaged in performance improvement?

### Is Quality a competitive advantage for your company, or an overhead and expense?

A Quality Management System is expected to give companies the framework needed to monitor and improve performance in all areas of the business. But too often it is discovered that these systems remain underdeveloped, are cumbersome to manage, become dormant over time, or lack engagement from the rest of the company.

- Has your company achieved ISO or other certification, but the program has too little focus on improving the overall business performance of the company.
- Are you collecting massive amounts of manufacturing & defect data, but have trouble correlating it to true performance improvement.
- Is your company spending time – maybe a lot of time – processing returns to vendor, or even worse, customer returns of your product.

### How Does your company score?



Many companies struggle to launch or maintain their QMS program, in spite of attaining the certification for one of the many QMS standards in the marketplace. Here are some indications that you have significant potential for improving “Quality” at your company:

- You have hidden factory costs that have a significant, but potentially unknown, impact on cost and delivery.
- Corrective actions are being executed to address defects, but the defects continue to re-occur.
- You are struggling to get suppliers engaged in the resolution of defect and delivery issues.
- Preparing for a Quality Audit is a time-consuming, frantic, manual housekeeping effort.

**We understand that software alone will not improve a company’s performance.**

Our Quality Review is a comprehensive on-site review of the “current state” of your company’s Quality Management System. The primary goal of this unbiased review is to confirm that your company’s QMS is aligned for optimal performance and to ensure the QMS is focused beyond the quality assurance standards (ISO9001, AS9100, ISO13485, TS16949, etc.).

*Synergy Resources’ Quality and Process Improvement Specialists are ready and eager to help your company identify and achieve sustainable results.*

Providing a tailored and detailed QMS improvement plan to meet your needs, as well as hands on support; working closely with your managers and employees in order to realize improved business performance and enable continuous improvement.

Call or email Synergy today to get your QMS Assessment scheduled and underway!

**Other Quality related services offered by Synergy Resources:**

- Supplier Performance Management
- Problem Solving Workshop
- Internal Auditor Training
- Business Process Mapping