

# Deliver an efficient customer experience through all your online channels

Acumatica Commerce Edition combines all the elements necessary for world-class multichannel commerce and fulfillment.

Manage inventory, picking-packing-shipping, returns, customer support, and integrated accounting from one dashboard with Acumatica Commerce Edition. This complete solution tightly integrates eCommerce capabilities with Acumatica's Financials, Sales, Inventory, and Fulfillment systems. That means you can promise your customers more—and then deliver.

### CORE COMPONENTS OF COMMERCE EDITION

- Advanced Inventory Provides advanced inventory management capabilities, including lot and serial numbering, multiple warehouses, inventory replenishment, automated packaging, and kit assemblies.
- Warehouse Management System (WMS) Add picking, packaging, PO receiving, putting away, transferring, and physical counting capabilities with easy-to-use barcode scanning and printing tools.
- Order Management Manage Sales and Purchase Orders from a central location.
- Advanced Financials Manage advanced financial capabilities, including GL consolidation, sub-accounts, and automatic revenue recognition.
- Ecommerce Connector Integrate Acumatica with one or several eCommerce platforms.
- **Product Configurator** Configure, bundle, group, and upload downloadable and virtual products in Acumatica. Online visitors can see all product variations, including size, color, and grouped products.

#### **OPTIONAL ADD-ON PRODUCTS**

- Acumatica CRM Manage leads, contacts, opportunities, and accounts and see all customer interactions from initial quote to service after the sale.
- Sales Tax Automation Know your sales tax obligations by state and region and automatically integrate sales tax to online orders.

## **KEY BENEFITS**

#### SPEED UP ORDER PROCESSING AND FULFILLMENT

- Reduce shipping and packing errors by automatically printing barcode labels and pick tickets
- Scan picked goods when they are placed in a box and confirm shipment
- Integrate with UPS WorldShip and FedEx Ship stations for even greater efficiency

# STREAMLINE RETURNS AND EXCHANGES

- Boost customer satisfaction by automating your shipping and receiving workflows
- Manage returns for credit with automated reporting and quality control

#### MANAGE INVENTORY EFFECTIVELY

- Stay on top of inventory
- Reduce stock-outs and back orders
- Get real-time inventory counts across your business

#### GAIN A SINGLE SOURCE OF TRUTH

• Centralize your processing for all channels by using a single- stream fulfillment for online, counter, catalog, and telemarketing sales



# **Commerce Edition**



# **ACUMATICA COMMERCE EDITION FEATURES AND CAPABILITIES**

Financial Management	Gain instant access to your mission-critical financial data in one fully integrated central repository. This powerful application puts comprehensive yet flexible reporting and analysis at your fingertips.
Inventory Management	Track inventory, manage multiple warehouses, and provide automated lot/serial numbering
Sales Orders	Enter quotes, fulfill sales orders, create shipments, track prices, apply discounts, and check available inventory – all from a central dashboard.
Purchase Orders	Link sales orders with purchase orders and allocate received items to orders. Automatically generate purchase orders or create manual links.
Fulfillment Automation	Streamline fulfillment to reduce errors, generate more transactions, and increase productivity. Accurately pick, pack, and ship your orders, track packages automatically, and notify customers of shipment progress.
eCommerce Connector	Integrate Acumatica with eCommerce platforms such as Magento and BigCommerce through two-way synchronization, eliminating redundant data entry.
Product Configurator	Give your customers more choices of product configurations, groupings, and bundles as well as downloadable and virtual products.

## ABOUT ACUMATICA

Acumatica is the world's fastest growing provider of cloud ERP, with the industry's highest customer satisfaction rating trusted by companies across diverse industries. Acumatica is easy-to-use, full-featured and mobile software. With unlimited users, everyone can have a real-time view of your business anytime, anywhere.

Contact us today to get started: 866-896-6347-228-8300 | synergyresources.net

